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Working group #3:
Initial feedback on PUMA-2025 stations

MINISTRY OF TOURISM AND ENVIRONMENTAL AFFAIRS
KINGDOM OF ESWATINI
MINISTRY OF TOURISM AND ENVIRONMENTAL AFFAIRS
Weather and Climate
Eswatini
Meteorological Service

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Feedback from Working group #3 on Initial feedback on PUMA-2025 stations

The WG discussed the experiences using PUMA2025, as well as also on other topics, such as EUMETCast Terrestrial.

1. EUMETCast Terrestrial.
   i. SAWS has reported of some difficulties in transition to Terrestrial, with some data packages lost. The issue is now been solved.
   ii. Ghana reported having had no problems with Terrestrial
   iii. ACMAD planning to use NREN for optimising the bandwidth. Not a fast development. Need to consider the costs for using terrestrial service.

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1. PUMA2025

   i. Some problems in installations have been noted, but solved. Uptake of PUMA2025 slow in some centres, with new setup and UI on PUMA2025. with PUMA2015 still been used particularly for NWP. The transition will take time, training and peer support valuable.
   ii. TECNAVIA supports the transition with more tutorial videos and guides.
   iii. Bi-weekly online meetings are good for voicing out issues.
   iv. Seychelles reported a problem to use PUMA2025 for their systems normally approaching from east.
   v. Trained personnel may sometimes move away and leave a gap in the capabilities to use the system.
   vi. Positive: Long term UPS is consistent, good segment of the system.
   vii. Remote access is valuable.

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Recommendations:

- If licenses expiring, a protocol for renewing the licenses, without being stuck.
- Recommendation: Since new updates within PUMA2025 a need for new training might be needed.
- To pay attention to sustainability of training

Approximately 23 participants, from (list not complete):
South Africa
Namibia
Madagascar
Zimbabwe
Botswana
Ghana
ACMAD
Seychelles
Mauritius
TECNAVIA
EUMETSAT